

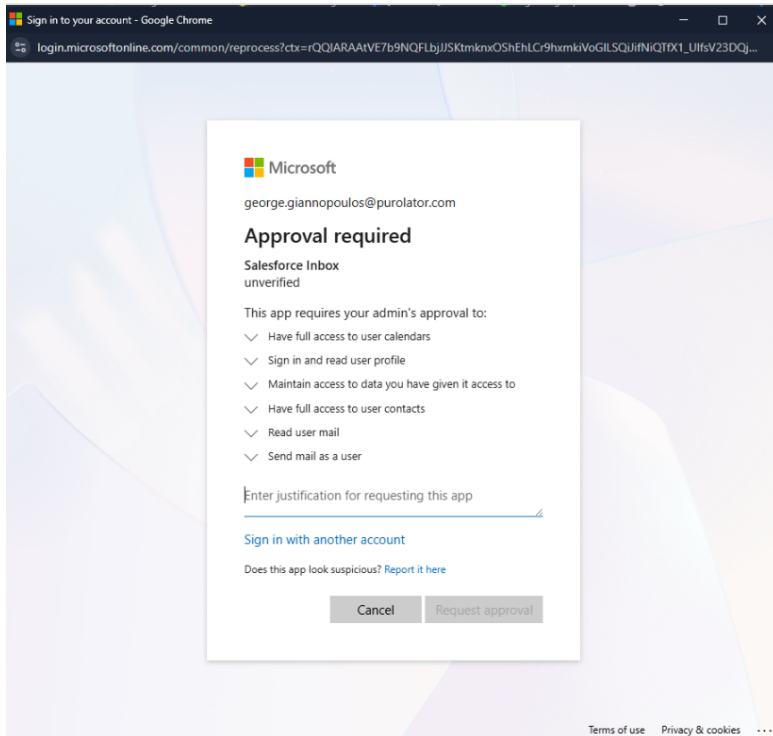
Wednesday, January 28, 2026 at 9:28:21 AM Eastern Standard Time

Subject: Microsoft O365 Access in Salesforce CERT Environment
Date: Wednesday, January 28, 2026 at 9:16:20 AM Eastern Standard Time
From: Giannopoulos, George
To: Chauhan, Kiran
CC: Bhatti, Kirat, Rodrigues, Bibiana
Attachments: image.png, Outlook-ok0m24sv.png

Hi Kiran,

I'm a Salesforce Administrator, and we're currently performing testing with emails in our cert environment. In order to properly test, I need to connect my Outlook account to Salesforce in the cert environment. This permission issue has occurred prompting me to request access to connect my outlook, screenshot is provided. Please let me know if you need any additional details from me, or if there are any approvals or steps required on your end to proceed with this setup.

Spark ticket has been opened for this request as well: **RITM0049750**



Best,
George Giannopoulos
IT Developer
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