

DISPOSITION

The Disposition determines the fundamental classification of the reported message, into one of three categories.

Disposition	CLEAR Verdict	Interpretation
<ul style="list-style-type: none">• Malware• Phish• Spam• Impostor	Threat	<p>Proofpoint finds indication of a threat with High Confidence. The nature of the threat is specified by the disposition.</p> <p>All copies of this message must be removed from users' mailboxes.</p> <div><p>i Spam emails are commonly defined by the CAN-SPAM Act, as set forth by the FCC. These messages are usually unsolicited and may harbour malicious intent, leading to their Verdict of Threat with Cloud Threat Response.</p></div>
<ul style="list-style-type: none">• Suspicious	Threat	<p>Proofpoint finds indication of a threat with Medium Confidence. It is recommended that the message be removed from the user's mailbox and inspected by the security team. Additional remediation steps can be applied, if necessary.</p>
<ul style="list-style-type: none">• Low Risk	Low Risk	<p>Proofpoint finds no indication of a threat, with High/Medium Confidence. The message can be returned to the end-user.</p> <p>When a message is classified as Low Risk with Medium confidence, it is still reasonable to return it to the end-user mailbox. Such messages are harmless for most submissions. This is the equivalent of the Likely Harmless sub-disposition in TRAP On-Prem</p> <div><p>i Primarily, Bulk emails refer to messages that users have likely consented to receive from reputable businesses. While they are devoid of malicious intent, some recipients within your organization may still deem them undesirable. It would be prudent to advise such recipients to unsubscribe to these emails.</p></div>
Manual Review	Manual Review	<p>After comprehensive analysis, messages are categorized as 'Manual Review' when they do not carry active URL or attachment threats, and are not fitting into another Verdict category. These emails, are commonly referred to as 'graymail' and may exhibit potential signs of suspicious content that escape definitive categorization by automated systems alone.</p> <p>Further inspection by the security team is recommend to discern their nature and take the appropriate action.</p> <p>For representational purposes, Proofpoint a Low Confidence of determinism for such messages.</p>